

THORNCLIFFE

GROUND CARE & GARDEN MACHINERY

SERVICING PROCEDURE



BOOKING IN

**£25 INSPECTION CHARGE
(SMALL MACHINERY)**

**£50 INSPECTION CHARGE
(LARGE MACHINERY)**

This allows for our service department to examine the machine thoroughly; the inspection charge is payable when the machine is booked in. The inspection fee will not be charged if the machine is fully repaired.

Repair and service work has a warranty of 28 days.

TRANSPARANCY

Once the examination is completed, we will contact you with an estimate before work begins. Bear in mind that with old machines, it can be like opening a can of worms and some parts may need replacing for it to be reassembled for example.

At this stage you should consider the following...

- The age of the machine
- The cost of repair vs replacement
- Down time (Our parts department stocks a large range of spare parts; however, some parts may need to be ordered, in this case lead times are out of our control)

PART PAYMENT

Any parts that need ordering will require prior payment. We will contact you for payment.

JOB COMPLETION

We will contact you when the job is complete to settle any outstanding balances and to arrange collection / delivery of the machine.

SERVICE AND LABOUR PRICES

GENERAL SERVICE (PEDESTRIAN LAWN MOWERS) - £85 - £100

This Includes The Following;

- 1 HR LABOUR
- BLADE SHARPEN
- NEW SPARK PLUG
- NEW AIR FILTER
- NEW OIL
- 1 LTR ASPEN FUEL
- CARB CLEAN
- TUNE ENGINE TO CORRECT RPM

GENERAL SERVICE (RIDE ON LAWN MOWERS) - £165

This Includes The Following;

- 3 HR LABOUR
- BLADE SHARPEN
- NEW SPARK PLUG
- NEW AIR FILTER
- NEW OIL
- 1 LTR ASPEN FUEL
- CARB CLEAN (IF NEEDED)
- TUNE ENGINE TO CORRECT RPM
- CLEAN MOWER

LABOUR £55/HR +VAT

DELIVERY/COLLECTION CHARGES VARY DEPENDING ON LOCATION

The benefits of Aspen Fuel



99% cleaner* than ordinary petrol
*in regards to the amount of hazardous hydrocarbons



Can be used in all types of modern engines



Aspen fuel is virtually free from Ethanol, aromatics or benzene



Better performance and a longer service life